

Italcor Concrete Corp.

Concrete Care and Warranty
Spalling or Peeling Exclusion

Warranty Coverage:

Italcor Concrete Corp. provides a limited warranty on concrete work performed at [**Customer's Address**] (**the "Project"**) under the following terms and conditions:

Coverage Period:

The warranty coverage period for the Project is one year from the date of completion.

Covered Items:

This warranty covers defects in materials and workmanship related to the concrete installation at the Project.

Exclusions:

The following conditions are explicitly excluded from warranty coverage:

Spalling or Peeling: Spalling (surface flaking or chipping) or peeling of the concrete surface due to factors beyond our control, including but not limited to:

- Exposure to deicing salts or chemicals
- Freeze-thaw cycles common in cold climates like Alberta
- Improper maintenance or use of harsh cleaning agents

Italcor Concrete Corp. is not responsible for repairs related to spalling or peeling of the concrete surface.

Customer Responsibilities:

To maintain the integrity of the concrete installation and ensure warranty coverage, the customer agrees to:

Proper Maintenance:

Follow recommended maintenance practices provided by [Your Company Name]. Avoid using deicing salts or harsh chemicals that could damage the concrete surface. Regularly clean the concrete using mild detergents and non-abrasive cleaning tools.

Italcor Concrete Corp.
Caring for Your New Residential Concrete

Congratulations on the completion of your residential concrete project! We appreciate the opportunity to enhance your property with quality concrete work. To help you protect your investment and maintain the beauty of your new concrete, please follow these care instructions:

Initial Care:

- Curing Period: Concrete requires time to cure properly. During the first week after installation.
- Avoid heavy foot traffic and keep vehicles off the concrete surface.
- Water the concrete lightly to keep it moist, especially in dry weather conditions.

Regular Maintenance:

- Cleaning: Keep the concrete surface free from dirt, leaves, and debris by sweeping or using a leaf blower.
- Wash the concrete periodically with water and a mild detergent to remove stains and dirt. Avoid using harsh chemicals or abrasive cleaners.
- Sealing: Consider applying a concrete sealer to protect the surface from stains, moisture, and UV damage. Reapply sealer every 1-3 years, depending on usage and weather conditions.

Seasonal Care:

- During winter months: use sand or non-corrosive de-icers (e.g., calcium magnesium acetate) to prevent ice buildup. Avoid using rock salt (sodium chloride) as it can damage concrete.
- Ensure that the area is frequently shoveled. We recommended using a plastic composite shovel and avoiding using any shovels that have a metal edge along the shovel blade.

Avoiding Damage:

- **Heavy Loads:** Avoid placing heavy objects directly on the concrete surface to prevent cracking or indentation.
- **Impact Protection:** Do not drop heavy items or use sharp tools that could damage the concrete surface.

Addressing Issues:

- **Crack Repair:** Monitor the concrete for any cracks or damage. Unfortunately, the reality is that cracks will happen with concrete, but we may be able to mitigate a cracks progression. Contact Italcor Concrete Corp. promptly if repairs are needed.

If you have any questions or require further assistance regarding the care of your residential concrete, please do not hesitate to reach out to us:

Enrico Alaia
Italcor Concrete
(403) 629-1119
enrico@italcorconcretecorp.com